



FaceLITE is the trading name of I-SMART Developments Ltd  
 129 Green lanes, Wylde green, Birmingham, B73 5LT. TEL +44 7880 313315  
 Registered office  
 Fulford House, Newbold Terrace, LEAMINGTON SPA. CV32 4EA.UK  
 Company registration 11153428  
 hello@natural-facelift.com

**Customer Returns Form**

You have **30 calendar days** to return an item from the date you received it. To be eligible for a return, your item must be:

- Your item must be unused and in the same condition that you received it.
- Your item must be in the original packaging.
- You must complete this form and enclose it with the items you are returning.

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your original method of payment.

**You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.**

<b>Enter your personal details here:</b>			
<b>Name</b>			
<b>Address</b>		<b>Post Code</b>	
<b>Tel. Number</b>			
<b>Email</b>			
<b>Order Number</b>		<b>Date of order:</b>	

Product No.	Description	Qty	Price £	Reason for return (Use a code from below)	Refund (R) or Exchange (E)	Warehouse use only
111A	Facelite LED Mask					
112A	Facelite Peel Pads					
113A	Facelite Hydrogel Mask					
114A	Facelite Skin Cleanser					

**Please indicate your reason for return/exchange**

1. Goods Incorrectly Ordered    2. Goods incorrectly supplied    3. Faulty Goods    4. Damaged in transit    5. Other  
 Other - Please give details.....

**Please ensure this form is sent with the returned package to:**  
**The Natural Facelift Company, 129 Green Lanes, Wylde Green, Birmingham, West Midlands, B735LT**